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CSM Meeting 01 - 24th of June 2008
Chaired by Jade Constantine
Meeting opened by Jade Constantine at 17:00 Hours 24th of May 2008
Attendants
Council Members Present (9):
Jade Constantine
Hardin
Ankhesentapemkah
Darius JOHNSON
Bane Glorious
Dierdra Vaal
Serenity Steele
LaVista Vista
Inanna Zuni
Alternate Council Members Present (2):
Tusko Hopinks
Leandro Salazar
Guests Present (1):
CCP Xhagen
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Open Agenda Topics:
* Appointment of Vice-Chairman
* Appointment of Secretary
* Appointment of Vice-Secretary
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Appointment of Vice-Chairman
The council members that applied for the role of Vice-Chairman were:
Ankhesentapemkah
Bane Glorious
Serenity Steele
LaVista Vista
Prior to voting, the following council members withdrew:
Ankhesentapemkah (reason: Preference for Secretary position over Vice-
Chairman Position) LaVista Vista (reason: applicant outcome)
The remaining applicants were:
Bane Glorious
Serenity Steele
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The vote yielded the following results:

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Ankhesentapemkah - Serenity,
Bane Glorious - Bane,
Darius JOHNSON - Bane,
Dierdra Vaal - Serenity,
Hardin - Bane,
Jade Constantine - Serenity,
LaVista Vista - Serenity,
Inanna Zuni - Bane,
Serenity Steele - Serenity
DECISSION CSM:
Serenity Steele was appointed Vice-Chairman with 5 votes to 4.
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Appointment of Secretary
The council members that applied for the role of Secretary were:
Ankhesentapemkah
Serenity Steele
Prior to voting, the following council member withdrew:
Serenity Steele (reason: Occupation of Vice-Chairman position)
The remaining applicant was:
Ankhesentapemkah
A vote was required for the appointment of Ankhesentapemkah for the role of
Secretary, and yielded the following results:
Ankhesentapemkah - Aye,
Bane Glorious - Aye,
Darius JOHNSON - Aye,
Dierdra Vaal - Aye,
Hardin - Aye,
Jade Constantine - Aye,
LaVista Vista - Aye,
Inanna Zuni - Aye,
Serenity Steele - Aye
DECISSION CSM:
Ankhesentapemkah was appointed Secretary through unanimous vote.
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Appointment of Vice-Secretary
The council members that applied for the role of Vice-Secretary were:
Ankhesentapemkah
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Serenity Steele

Prior to voting, the following council members withdrew: Ankhesentapemkah (reason: Occupation of Secretary position) Serenity Steele (reason: Occupation of Vice-Chairman position)

There were no remaining applicants.

Dierdra Vaal volunteered for the position.

A vote was required for the appointment of Dierdra Vaal for the role of Vice-Secretary, and yielded the following results:

Ankhesentapemkah - Aye,
Bane Glorious - Aye,
Darius JOHNSON - Aye,
Dierdra Vaal - Aye,
Hardin - Aye,
Jade Constantine - Aye,
LaVista Vista - Aye,
Inanna Zuni - Aye,
Serenity Steele - Aye

### **DECISSION CSM:**

Dierdra Vaal was appointed Vice-Secretary through unanimous vote.

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All the open agenda topics were concluded.

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# New Agenda Topics

- \* Tools for CSM use (Ankhesentapemkah, Diedra Vaal, Hardin)
- \* CSM-Only Forum (Bane Glorious)
- \* Color indicator / Icon for CSM members on forum (Serenity Steele)
- \* CCP support in providing CSM with tools (Serenity Steele)
- \* Template and sticky post for players to present issues to CSM (Jade Constantine)
- \* Template for CSM to present issues to CCP (Serenity Steele)
- \* Strategy for increasing player interest in CSM (Hardin)
- \* Future mechanics of appointment of CSM candidates (Hardin)
- \* Agenda for the CCP-CSM meeting in Iceland (LaVista Vista)

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# CSM-Only Forum

The council agreed on the need for a CCP-based medium for non-real-time communication and organization for the CSM, and stressed the importance of CCP facilitating this because of the threat of hackers and the necessity of the medium being set up by a neutral party.

Darius JOHNSON commented that all CSM discussions should be public and that a CSM-Only forum might be out of place. LaVista Vista agreed that having all CSM-produced content being public was good, but was concerned that in practice it might provide too many means for certain types of people to undermine the CSM, which was supported by Dierdra Vaal who commented that internal CSM posts would be taken out of context and misused.

Ankhesentapemkah disagreed with publicizing all communications, on the basis that a lot of content was work-in-progress and only finalized content should be published. Jade Constantine agreed, and Inanna Zuni commented that not all content can be published because CSM members are bound by a non-disclosure agreement.

### ACTION CCP:

CCP Xhagen will research the options for providing a CSM-only forum and will email the CSM about the outcome on Monday.

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Color Indicator / Icon for CSM members on forum

### ACTION CCP:

CCP Xhagen stated that this is currently in the works and will be implemented in the coming week.

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CCP support in providing CSM with tools

CCP Xhagen said that there are currently no plans for additional forum mechanics but understood the need for CCP-provided internal communications channels. He further stated that if the CSM needed tools, the CSM should bring that up during the meeting in Iceland.

Ankhesentapemkah reacted that the CSM is required to bring player issues to the Iceland meeting, and if the forum is inadequate, the CSM and the players miss out on opportunities.

Inanna Zuni stressed the importance of CCP providing the tools, otherwise each CSM would have to begin from scratch instead of having access to tools that were provided to the previous CSM.

CCP Xhagen said that it is intentional that there is no thumbs-down option available as there is no anti-support, and it prevents people from misbehaving on the forums.

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Template and sticky post for players to present issues to CSM

Darius JOHNSON commented that people will not follow the template.

Dierdra Vaal agreed but noted that people will follow the template if they are forced to. Jade Constantine instead wanted to explain to players the benefits of sticking of the template and believed that players would be more inclined to use it if such an explanation was present. Ankhesentapemkah suggested that the CSM could simply not consider posts that do not observe the template guidelines and was backed by Inanna Zuni who suggested a standard reply to threads not observing the template guidelines and informing the poster that posts not sticking to the template would not be considered. Dierdra Vaal observed that the CSM would still get a lot of posts which would not stick to the guidelines, while Darius JOHNSON claimed that for the template to be successful, it would have to be forced upon the posters through forum mechanics.

Jade Constantine claimed that the CSM should trust people's good sense and mature behaviour, but this was quickly dismissed by several other council members, but continued that if people are required to use a template to bring their matters to CSM attention, people would be a lot more sensible. LaVista Vista agreed and said that if the poster is serious enough about his issue, then sticking to a template would not be a big deal to the poster.

#### ACTION CSM:

Serenity concluded that the CSM should create a stickied topic in the forum containing the template and an explanation why posters should use it, but not be too strict to players that do not.

#### ACTION CCP:

CCP Xhagen will provide the means of stickying the post. All the council members agreed with this, although some had certain reservations remaining.

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Template for CSM to present issues to CCP

Darius JOHNSON commented how CCP expectations of the CSM presented issues were lacking, and Ankhesentapemkah continued by inquiring the format in which CCP expects issues and the amount of research that should be done on each issue, and was supported on this by Dierdra Vaal.

CCP Xhagen answered that all topics should first be explained to all councilmembers, and presented to CCP in a timely and understandable manner.

## ACTION CSM:

Issues should be delivered 7 days before the Iceland meeting.

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Strategy for increasing player insterest in CSM

Topic not covered in meeting (reason: Time constraints) Topic will be on the agenda for next meeting.

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Future mechanics of appointment of CSM candidates

Topic not covered in meeting (reason: Time constraints) Topic will be on the agenda for next meeting.

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Agenda for the CCP-CSM meeting in Iceland

Topic not covered in meeting (reason: Time constraints) Topic will be on the agenda for next meeting.

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New Issue:

\* Verification of Minutes

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Verification of Minutes

contents before it being published.

Ankhesentapemkah proposed that the minutes should be signed off by Jade Constantine as verification they have been read and checked. Darius JOHNSON disagreed and did not understand the need for signing the minutes, and claimed that Jade Constantine did not have any authority to do so. Several other candidates also agreed with the need to sign the minute as read verification, but the argument continued and escalated. Eventually Ankhesentapemkah suggested that a 24 hour delay period would be implemented during which all council members could object to the minute

The Council tried to move to a vote, but the debate was resumed when Darius JOHNSON claimed that the issue was not formatted clearly enough. The discussion continued with Darius JOHNSON insisting that there is either no signing or a signing by all council members, and Bane Glorious questioning the need to sign the minutes. Dierdra Vaal argued that requiring all members to sign would create a lot of overhead. Leandro Salazar concurred with this, saying that all members signing would create a mess which would be avoided with requiring only a single signature, which is purely symbolic. Inanna Zuni raised similar points.

When all parties started repeating things that were previously said, Serenity Steele moved to a vote.

Jade Constantine called for a vote on the issue.

The issue was formatted as follows by Ankhesentapemkah:

"When the minute has been completed, it will be emailed to all CSM members, after which it will be on hold for 24 hours while members can file a

complaint about the content. Jade Constantine will have to give a sign-off during this period for final approval. If all criteria are met it will be sent off to CCP."

The vote yielded the following results:
Ankhesentapemkah - Aye,
Bane Glorious - Abstain,
Darius JOHNSON - Nay,
Dierdra Vaal - Aye,
Hardin - Not Available,
Jade Constantine - Aye,
LaVista Vista - Aye,
Inanna Zuni - Aye,
Serenity Steele - Aye

**DECISSION CSM:** 

The above issue was passed 6 to 1.

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Meeting Closed by Jade Constantine at 19:05 Hours 24th of May 2008

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ACTION Jade Constantine

The date for the next meeting is undecided, but will be announced a minimum of 3 days in advance.